

PRESS RELEASE



City of Seal Beach
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New “Ask City Hall” Feature added to the City’s Website

SEAL BEACH, CA. – During these challenging times, City staff is hard at work ensuring that essential services are up and running and that is important. But we also want to make certain that we continue to have viable methods to communicate with the community in our social distancing world. Though staff has been unable to meet directly with the public, the City has been very active in distributing information about COVID-19 via press releases, the City’s website, social media, flyers, and by phone/email.

Starting today, the City has added a new “Ask City Hall” button to the City’s website so residents have a simple and effective way to ask any questions related to COVID-19 or simply to ask staff to fix a street light.

Rather than the resident attempting to locate the most appropriate staff member by phone or trying to find an answer on the City’s website, the resident will only need to email their question(s) to AskCityHall@sealbeachca.gov and their question will be directed to the pertinent staff member who will in turn have a response back to the resident within 72 hours or sooner depending on the volume of inquiries and/or other emerging issues that might require the City to direct resources to maintain an essential service.

Please continue to check the City’s website at www.sealbeachca.gov for the latest information on COVID-19 and other related City activities.

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